

TRU Residence Cancellation / Withdrawal Request Form

Residence cancellations and/or withdrawals will not be granted until this form has been received. This form must be submitted to the Front Desk by students **at least 5 business days** before the desired date of cancellation/withdrawal. Staff will contact the student to follow up with this request. Students are advised to read and review the **Termination and Cancellation section of the Student Residence Agreement (SRA)** prior to submitting this request, which can be found at: www.trurez.ca. Cancellations, withdrawals and refunds will be granted in accordance with these policy statements.

STEP 1: PERSONAL INFORMATION

Surname _____ First Name _____ Initial _____
Date / / Anticipated Date of Withdrawal / / Student Number _____
MM DD YY MM DD YY
Mobile / Day Time Phone Number _____ Suite Number _____
(country code) (area code)
Email _____

STEP 2: REASON FOR WITHDRAWAL

I am: **cancelling my application to live in residence** (I have not yet moved in to residence), OR
 withdrawing from residence (I currently live in residence)

Please indicate your reasons for cancelling/withdrawing. Check **ALL** that apply. Please note, supporting documentation may be requested.

- | | |
|--|--|
| <input type="checkbox"/> Academics – withdrawing from the College/University | <input type="checkbox"/> Graduating / Program conclusion |
| <input type="checkbox"/> Accepting admittance at another College/University | <input type="checkbox"/> Medical |
| <input type="checkbox"/> Career – change in career plans | <input type="checkbox"/> Moving off campus |
| <input type="checkbox"/> Co-Op / Work placement outside of the City | <input type="checkbox"/> Personal |
| <input type="checkbox"/> College/University experience | <input type="checkbox"/> Residence experience |
| <input type="checkbox"/> Financial – cost of residence, tuition, etc. | <input type="checkbox"/> Other (Explain) _____ |

By signing this form you are indicating that you wish to either: (a) cancel your application to live in residence, or (b) you wish to terminate your residence contract and move out of residence. By signing this form you are also indicating that you have read and understand the SRA and the Termination and Cancellation Policy.

I agree that I have read and understand the SRA and the Termination and Cancellation Policy Date / /
MM DD YY

STEP 3: OVERALL SATISFACTION QUESTIONS

Please indicate your overall satisfaction with your residence experience:

- Very Satisfied Satisfied Neither Satisfied or Dissatisfied Dissatisfied Very Dissatisfied

Please indicate your overall satisfaction with your college experience outside of the residence:

- Very Satisfied Satisfied Neither Satisfied or Dissatisfied Dissatisfied Very Dissatisfied

Is there anything we could do differently to improve your overall satisfaction with your experience in residence or at the College/University?

Is there anything we could do to encourage you (or help you) stay in residence for the remainder of the semester/year?

OFFICE USE ONLY

Withdrawal letter received: / / Received by (Manager) _____
MM DD YY
Student contacted: Yes No Refund processed: Yes
Date student contacted: / / Date refund processed: / /
MM DD YY MM DD YY
Confirmed cancellation/move-out date: / / Suite Type: _____
MM DD YY
Reservation Number: _____